

These five features are added to the Business and Premium tiers:

- Custom third-party apps and integrations through the platform APIs
- Migration of your data into DirectScale
- Option to run your business in multiple markets
- Shopify retail shopping cart
- Custom compensation plans

1. Demo

Tell us the problems you need to resolve and what obstacles you face. We'll customize our demo directly to your needs and show how the power of the DirectScale platform can solve your individual problems.

3. Provisioning

We'll instantly provision your system with a clean unbranded configuration. You'll be able to configure the platform so it looks and feels like your business.

5. Branding Your Platform

Configure the platform so it looks and feels like your business. Change the colors, add your logo, etc., and add all your products into the system. Once it's launched, your customers will be ready to buy on Day 1.

7. Basic Product Training

You'll get basic training on each module of the platform. And remember, you'll also have access to our knowledgebase and documentation for each module.



2. Contract

Choose the tier that's right for your business and sign the contract to start the process of getting your platform up and running sooner than you thought. If you opt for custom development, you'll also sign a Master Services Agreement and Statements of Work with a Professional Services partner.

4. Welcome!

You'll get your login credentials and all the orientation info you'll need in a Welcome email. Get up to speed with our QuickStart eGuides, Knowledgebase and product documentation. You'll also take the next steps with your chosen services partner to begin the customizations agreed to in the Statements of Work.

6. Optional Custom Services

As a Business or Premium client, your chosen Professional Services provider will start customizing the platform to fit your business even more.

8. Launch

This is the day you've waited for. Your Professional Services partner will launch the platform for you. You'll then roll it out to your field by providing them with login credentials. We succeed only when you do, so we have a vested interest in making your rollout as smooth as possible.

FINISH