All Tiers: Client Instant Provisioning Journey

directscale

The following features are not included with the Starter tier. If your business needs or would benefit from any of these, consider upgrading to a Business or Premium tier.

- Custom third-party apps and integrations through the platform APIs
- Migration of your data into the DirectScale platform
- Option to run your business in multiple markets
- Shopify retail shopping cart
- Custom compensation plans

1. Demo
Tell us the problems you need to resolve and what obstacles you face. We'll customize our demo directly to your needs and show how the power of the DirectScale platform can solve your individual problems.

3. Provisioning
We'll provision your system with a clean unbranded configuration. You'll be able to configure the platform so it looks and feels like your business.

5. Branding Your Platform
Easily configure the platform so it looks and feels like your business. Change the colors, add your logo, etc., and add all your products into the system so once it's launched, your customers will be able to buy on Day 1.

7. Basic Product Training
For Business or Premium clients, the chosen Professional Services partner will start customizing the platform as outlined in the Statements of Work.

START

FINISH

2. Contract
Choose the tier that's right for you and sign the contract. Business and Premium tiers can also get custom development. They'll sign a Master Services Agreement and Statements of Work with a Services partner.

4. Welcome!
You'll get your login credentials, etc., in a Welcome email. Read the QuickStart eGuides and product documentation to prepare for your launch. The Knowledgebase is also available. Business and Premium clients also start the custom dev with their Professional Services partner.

6. Optional Custom Services
For Business or Premium clients, the chosen Professional Services partner will start customizing the platform as outlined in the Statements of Work.

8. Launch
This is the day you've waited for. Your site is live and you can roll it out to your field simply by providing them with their login credentials. Business and Premium clients will have their Professional Services partner launch their sites.